

Claims Information

To report a claim:

Return the required documentation detailed below, along with your original, signed, claim form to:

Old Republic Insurance Company of Canada
Reliable Life Insurance Company
Box 557, 100 King Street West
Hamilton, Ontario L8N 3K9

Baggage Delay/Loss Claims

Baggage Claim Form

This entire form is to be completed, signed, and dated by the insured submitting a claim for reimbursement. Incomplete forms will be returned to you for completion which may result in a delay in the processing of your claim.

Terms and Conditions

- Original receipts** Original receipts for the lost or stolen items or for items damaged beyond repair. If your bags were delayed submit the original receipts for the necessary items purchased.
- Itinerary of trip** A printed description of where you are to be on each day of your trip.
- List of claimed items** Provide a list of the items you are claiming on the appropriate section of the Baggage Claim Form.

Proof of the Reason for the Claim

- Incident Report** An irregularity report, incident report, or a copy of the loss report filed with the Common Carrier or a copy of the police report if the items were stolen.
- Settlement statement** If a loss report was filed with another source (e.g. airline, cruise line, tour operator, home insurance, credit card) we need a copy of the settlement statement (either a copy of the denial letter or agreement of payment with the amount paid).
- Verification of damaged baggage** A repair estimate or something from the baggage repair shop, indication the item is not repairable.
- Homeowner's Insurance** Homeowner's insurance information. You will need to submit your claim first to your homeowner's insurance carrier. If your claim is under your homeowner's deductible, please provide proof of deductible.